



# SERVICES OVERVIEW



## HOME SWEET HOME

CLEANING AND GARDENING LLC

**CENTRAL NY'S PREMIER CLEANING COMPANY.  
SERVING ONONDAGA, ONEIDA, MADISON, AND PARTS  
OF HERKIMER COUNTIES**

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Your first cleaning with us is our "Initial Clean." Whether you're signing on for recurring services or a one-time deep cleaning, you can choose from our three levels: Gold, Silver, or Bronze. This way, you'll get a cleaning that's perfectly suited to your needs. You can also add on extra services if you'd like! More details on the chart below.

# CLEANING LEVELS



## BRONZE CLEANING

## SILVER CLEANING

## GOLD CLEANING

ASSOCIATED TERMS:	"Dust In Place, Wipe Down"	"Hand washed over once"	"Meticulously washed, polished"
LIGHT FIXTURES & CEILING FANS	Dusted	Hand washed in place	Fixture detail washed & polished
CEILING VENTS	Dusted	Hand washed in place	Detail washed
WALLS	Not included	Spot cleaned	Spot cleaned
WALL DECORATIONS	Dusted in place	Hand washed	Detail washed
OUTLETS/LIGHTSWITCHES/PLATES	Not included	Hand washed	Detail scrubbed
SHELVING	Dusted in Place	Dusted & open space hand washed	Items removed & detail washed, shelving fully cleaned
FURNITURE	Dusted	Hand washed upholstery vacuumed	Detail washed
APPLIANCES	*Outside of appliances are automatically cleaned along with the inside of the microwave		
RANGE HOOD	Wiped down	Hand washed	Detail washed
STOVE TOP	Wiped down	Hand washed	Scoured & detailed grates scrubbed
CABINET FACES	Quickly wiped down	Hand washed	Detail washed & polished
MOPBOARDS/ KICKBOARDS	Not included	Not included	Hand washed
BACKSPLASH	Spot cleaned	Hand washed	Detail washed
COUNTERTOPS	Open space cleaned	Items moved & washed countertops hand washed	Items & countertops meticulously detailed

WINDOWS:			
WINDOW CASINGS	Quick dusting	Hand washed	Detail Washed
BLINDS/WINDOW TREATMENTS *DOES NOT INCLUDE MINI BLINDS-ALL MINI BLINDS WILL BE DUSTED	Quick dusting	Hand washed	Detail washed
WOODWORK:			
CROWN MOLDING	Dusting	Hand washed	Detail washed
DOORS & WINDOW MOLDING			
CHAIR RAIL & WAINSCOTING			
BASEBOARDS			
AREA RUGS	Vacuumed in place	Vacuumed in place	Vacuumed, floor cleaned beneath lip
STAIRWAY	Quick dusting, stairs vacuumed & mopped	Banister/ handrail hand washed, vacuumed & mopped	Banister/handrail detailed & polished, detail vacuumed & scrubbed, risers detail washed
FLOORS	Vacuumed & mopped according to flooring material	Vacuumed & mopped according to flooring Material	Vacuumed corners & edges washed & detailed. *Flooring mopped or steamed according to material
TUB & SHOWER	Fully cleaned		Meticulously scrubbed & buffed
GLASS SHOWER DOORS			Hard water residue removed as well as possible
JACUZZI TUB			Inside of jets detailed
SINKS & TOILETS	* Sinks & toilets are automatically cleaned to a high level of detail		

Our Gold, Bronze, and Silver cleaning levels offer a range of pricing options, ensuring there's a package that fits both your cleaning needs and your budget - so you can enjoy a sparkling home without any surprises.

# YOUR GUIDE TO OUR EXTRA SERVICES



- ✓ Inside of oven
- ✓ Inside of refrigerator cleaned
- ✓ Upholstered furniture vacuumed
- ✓ Large furniture moved (\*Small items of furniture, such as chairs or nightstands, will always be moved, unless otherwise instructed)
- ✓ Wooden furniture polished
- ✓ Inside kitchen cabinets
- ✓ Tops of cabinets
- ✓ Washer & dryer detailed
- ✓ Windows opened & interior sill cleaned
- ✓ Polishing of woodwork
- ✓ Light covers/globes removed & washed
- ✓ Closets

These add ons are an additional cost. Please make sure to mention during your initial consultation, thank you.

[WWW.CNYHOMESWEETHOME.COM](http://WWW.CNYHOMESWEETHOME.COM)



# SERVICES WE DON'T PROVIDE



## What is NOT included in our services

- ⊗ Window panes
- ⊗ Carpet cleaning
- ⊗ Machine cleaning of floors
- ⊗ Moving appliances (\*Client may have appliances moved prior to the cleaning if they would like them cleaned under/behind)



**IF YOU HAVE ANY QUESTIONS OR NEED CLARIFICATION ABOUT OUR SERVICES, FEEL FREE TO VISIT OUR WEBSITE FOR MORE DETAILED INFORMATION. YOU CAN ALSO REACH OUT TO OUR FRIENDLY STAFF. WE'RE HERE TO HELP AND ENSURE YOU GET THE PERFECT SERVICE TO FIT YOUR NEEDS. DON'T HESITATE TO REACH OUT - WE'RE HAPPY TO ASSIST!**



# STANDARD MAINTENANCE CLEANING

Maintenance cleanings are scheduled after your Initial Clean. Here's what you can expect from these services.

- ♥ Dusting each piece of furniture with a swiffer duster (Unless it appears that hand washing is necessary)
- ♥ Cleaning of outside of appliances (Including the inside of the microwave)
- ♥ Spot washing cabinetry
- ♥ Sanitizing of countertops
- ♥ Cleaning sinks
- ♥ Washing the shower, toilet, sink, light fixtures, and baseboards in all bathrooms
- ♥ Spot cleaning windows/french doors
- ♥ Dusting the molding on windows & doors
- ♥ Dusting decorations (i.e. picture frames, knick knacks)
- ♥ Dusting window sills
- ♥ Dusting light fixtures
- ♥ Quick dusting of the blinds
- ♥ Spot cleaning face plates for lights and outlets
- ♥ Dusting baseboards
- ♥ Vacuuming/sweeping/cleaning all floors in every room as deemed necessary





# STANDARD MAINTENANCE EXTRAS

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Vacuuming furniture

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Washing or vacuuming  
baseboards

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Washing plants (alive or fake)

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Cleaning closets

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Spot washing walls

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Removing & washing blinds

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Dusting off shelves with a lot of  
knick knacks or books

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Moving and cleaning  
under/behind furniture

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Cleaning inside of appliance

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**IF THERE ARE ADDITIONAL TASKS YOU'D LIKE US TO HANDLE DURING YOUR CLEANING, PLEASE LET US KNOW. WE'RE HAPPY TO ACCOMMODATE OCCASIONAL EXTRAS TOO - JUST LET US KNOW AT LEAST A WEEK IN ADVANCE SO WE CAN PLAN ACCORDINGLY.**

# WE ARE A PROFESSIONAL CLEANING COMPANY

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- Licensed, bonded, and insured
- 200+ 5 Star Google reviews
- highly trained, & professional
- locally & nationally recognized
- voted best home cleaning business in mohawk valley 2024
- trusted since 2014

**INTERESTED IN A SUBSCRIPTION PACKAGE? RECIEVE 10% OFF EACH CLEANING WHEN PAYING FORWARD FOR 6 OR 12 MONTH SUBSCRIPTIONS. ASK OUR TRUSTED OFFICE STAFF FOR MORE INFORMATION.**





# CONTACT US

Still curious and eager to learn more about what we offer?

Visit our website for a detailed overview of our services, follow us on social media to stay up to date, and explore our latest reviews across various platforms to see why our clients love what we do. You work hard - let us give you the break you deserve!

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## Phone

**315-520-0118**

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## Email

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## Website

**www.cnyhomesweethome.com**

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## Address

**Onondaga, Oneida, Madison,  
and Herkimer counties**

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## Socials

**f @cnyhomesweethome**

